

Cooper Sentinel Assurance – Warranty Program

What is Cooper Sentinel Assurance? (CSA)

Cooper Sentinel Assurance is a warranty program for any unit of equipment that is being sold to the retail channel by Cooper Equipment Rentals. The Retail Channel is defined as any sale from Cooper Equipment Rentals directly to an end user. On large units (selling price of over \$3,000) CSA is 6% of the purchase price (before taxes) for 6 months or 500 machine hours, whichever comes first. On general tools and smaller equipment (selling price of less than \$3,000) CSA is 10% of the purchase price for 30 Days after invoice date. CSA must be purchased and processed at the time of the retail purchase and invoice date of the power unit. CSA is for the benefit of the original purchaser and is non-transferrable.

How does Cooper Sentinel Assurance work?

Every machine that is sold with CSA will have a benchmark service completed which serves as a reference point for potential claims moving forward. CSA will cover specific failures (listed on page 2) and will cover the parts and labour required to make said repairs. All CSA claims need to be supported by full and complete service records by the purchasing party from the original purchase date including original equipment invoice to make the claim eligible. The CSA Hub work will be handled by Cooper Equipment Rentals – Equipment Hub (C99) – 40 Nixon Road, Bolton Ontario L7E1W2. The customer is responsible for transport of unit to and from the Equipment Hub (C99). Failure of warranty eligible components which are considered to be “pre-existing” and agreed upon via signed documentation at original purchase date will not be covered by CSA. Cooper Equipment Rentals reserves the right to review all claims regardless of monetary value and if equipment failure is deemed to be due to wrongful use or abuse of equipment the repairs will not be covered under the CSA.

Covered Components

1. Engine – Internally Lubricated Parts Limited To

- Accessory Gears; Belt Tensioners; Cam Bearings; Charge Air Coolers; Con Rods and associated bearings; Crank; Cylinder Liners; Cylinder Head / Head Gasket; Engine Block; Engine Control Module; Fan Assembly; Flywheel; Main Bearings; Oil Pump; Pistons and Rings; Pressure / Temp Sensors, Rocker Arm Assemblies; Springs; Timing Gears; Turbo; Valves.

2. Hydraulic System

- Accumulators; Brake Pressure Sensor; Check Valves; Control Valves; Hydraulic Cylinders (Chrome and Barrel); Hydraulic Motors; Hydraulic Pumps; Pilot Control; Relief Valves, Shuttle Valves; Unloading Valves.

3. Transmission

- Bearings; Charging Pumps; Clutch Packs; Control Valves; Gear Trains; Gears; Gearshift Controller; Governor Group; Hydrostatic Transmission Pump; Manifolds; Oil Pumps; PTO Drives; Relief Valves; Shafts; Thrust Washers; Torque Converter; Transmission Casing; Transmission Control Module.

4. Drive Axles and Differentials / Drive Lines

- Axle Case; Bearings; Bull Gears; Clutch Plates (wet); Crown Wheels; Differential Case; Final Drives; Hanger Bearings; Internal Wet Service Brakes; Main Shafts; Pinions; Ring Gears; Shafts, Sliding Points; Wheel Hubs; Yokes.

5. Undercarriage / Track Components

- Bearings; Final Drives; Idlers; Pinions; Sprockets; Steering and Brake Controls; Track Adjusters.

6. Main Frame / Chassis

- Axle Mounts; Bearings; Boom; Carriage; Chassis; Cylinder Mountings; Equalizer Bars; Main Frame; Mast, Steering Mounts; Stick; Track Frames; Trunnions / Trunnion Housing.

7. Other Components

- Air Compressor Ends *MUST USE OEM COMPRESSOR LUBRICANTS*; Generator Ends, ROP / FOPS / Water Pump Ends.

8. Exclusions

- Air Conditioning System; Alternator; Any Service-Related Filters; Starter Motors; Belts and Hoses; Engine Water Pump; Fuses and Breakers; O-Rings and Gaskets; Seals; Rubber Tracks; Starter Motors; Tires and Tubes; Track Pads and Hardware; Trailer Defects*

*Trailers for portable units are not covered under any Cooper Sentinel Assurance.